



Mobile package change

Please complete the blank fields fully.

Full name	
Contact telephone number	
Contact e-mail address	
SIM number	
Mobile number	
Date for Change	
Sure account number (£100 deposit required to set up a new account)	
Please select one of the following options:	
Current Package	PAYG <input type="checkbox"/> Prem25 <input type="checkbox"/> PREM40 <input type="checkbox"/> PREM60 <input type="checkbox"/> SML <input type="checkbox"/> MED <input type="checkbox"/> LRG <input type="checkbox"/> XL <input type="checkbox"/>
New package Note: Post-paid packages are for a 12 month minimum contract period.	PAYG <input type="checkbox"/> Prem25 <input type="checkbox"/> SML <input type="checkbox"/> MED <input type="checkbox"/> LRG <input type="checkbox"/> XL <input type="checkbox"/>
Would you like roaming services enabled	Yes <input type="checkbox"/> No <input type="checkbox"/>
By signing, I confirm that I have read and agree to the Terms and Conditions	
Signature	
Name	
Date	

Downgrades can only take place after your initial 12 month contract has been completed

Charges for Pay Monthly to Pay as you go:

- £30 downgrade fee - Changes can be made at any time of the month but the full months' charge will apply.

Charges for Pay Monthly to alternative Pay Monthly:

- £20 downgrade fee (T504). Should you wish to upgrade within 60 days an upgrade fee of £20 will also be applied

Note: Package changes take place on the first day of the month. Completed forms must be received 3 working days before the end of the month

Please address any queries to our Customer Service Department on Tel: +500 20820, Fax: +500 20811 or e-mail: info@sure.co.fk. Electronically completed forms can be emailed to this address.

For Official Use Only

<u>Upgrading from PAYG to Post-Paid</u>	
Credit on SIM to be transferred £	
Date and time of upgrade	Sure representative:
Number list:	Daily till up sheet:
<u>Upgrading to alternative Post-paid package</u>	
Date and time of upgrade	Sure representative :
Number list:	Daily till up sheet:
<u>Downgrading to PAYG</u>	
Date and time of downgrade	Sure representative:
Number list:	Daily till up sheet: