



Termination of telephone service and or internet services

Please complete the blank fields fully.

Full name / Company name		
Contact person for business		
Contact telephone number		
Address		
Termination of your telephone service		
Telephone number to be terminated		
Termination date		
<p>(Terminations are carried out during working hours; Mon to Friday 8am-12pm/1pm-4.30pm) If you are leaving the Islands your telephone service must be terminated, THREE WORKING DAYS before the flight departs so your bills can be settled before you leave the Islands.</p>		
Do you have an automatic topup for your mobile on this account?		Yes <input type="checkbox"/> No <input type="checkbox"/> Please list mobile numbers
Did you pay a deposit when your telephone was connected?		Yes <input type="checkbox"/> No <input type="checkbox"/>
If YES, this will be used towards your final bill; any refund will be paid by bank transfer: Bank Name Account No. Sort Code: Swift (if applicable)		Alternatively locally to Standard Chartered Bank Name: Account No:
We may need to contact you regarding your payment, please supply alternative contact details		
E-mail address		Tel no.
How and when do you wish to settle your final bill?		
Termination of your broadband service		
Have you completed your contract period <small>(There is an early termination fee if you have not completed this)</small>		Yes <input type="checkbox"/> No <input type="checkbox"/>
Broadband username		Broadband package
E-mail addresses attached to this package: <small>(please note that these will be terminated with your internet package)</small>		
Termination date <small>(Internet plans are not prorata you will receive your full monthly allowance)</small>		
Signature		
Date		
Name		

Please address any queries to our Customer Service Department on Tel: +500 20820, Fax: +500 20811 or e-mail: info@sure.co.fk. Electronically completed forms can be e-mailed to this address.

For Official Use Only		Date:	
Sure Rep:		Telephone A/N:	Broadband A/N:
Directory:	Number list:	Mobile top up:	Anaconda: